

## A Shared Past, A Strong Future.

#### Dear Tenant,

Blackhawk Community Credit Union has performed a risk assessment on rent collection transactions and will no longer be recording tenant payment information on landlord accounts at our branches effective August 31, 2021. We have been in contact with your landlord and apologize for this inconvenience. We have a few options to help with this transition. The easiest option is to have you transfer your rent directly from your BHCCU account to your landlord's BHCCU account. If you are not a member we would be happy to have you join BHCCU, where you can conveniently make your rent payments and take care of all your financial needs. We have accounts available that make this easy, fast, and secure.

To make the process seamless, we have included an Account Opening form below for you to fill out. Once you have had a chance to complete the form or if you find that you have questions, please contact me via phone at 608-314-1558 or email at nclemons@bhccu.org.

If you have accounts at another financial institution, our third option is to assist you in setting up an auto-transfer to pay your rent from your current financial institution to your landlord's account.

If these options will not work for you, please reach out to your landlord for more options.

I look forward to working with you.

Sincerely,

Nathan Clemons

NATHAN CLEMONS Branch Manager, 608-314-1558 2704 E. Milwaukee Street, Janesville, WI

# To open an account at BHCCU, please fill out the following information and call Nathan Clemons at 608-314-1558 to set up your account or to make an appointment.

First Name:	Middle Name:		Last Name:		
Address:		City:		State:	Zip:
Primary Phone:			Secondary Phone:		
SSN#:	Date of Birth:		Mother's Maiden Name:		
Employer:			Occupation:		

Your account can be started on the phone with Nathan or one of his dedicated team members. Please stop at our Milwaukee Street branch located at 2704 E. Milwaukee St., Janesville to complete the process by signing the paperwork and providing the following:

#### Your Driver's License / Picture ID

If your ID does not have your current address, please bring one of the following:

### Your rental agreement, a utility, phone or water bill that has your current address.

Once your account has been set up, Nathan and his team will assist you in setting up the rent transfer to your landlord's account.

#### Thank you very much, we look forward to serving you!