SHARE DRAFT RECONCILEMENT • • • THIS FORM IS PROVIDED TO ASSIST YOU IN BALANCING YOUR DRAFT ACCOUNT

PERIOD ENDING

Within 90 days, we must either correct or explain why we believe the statement was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to send statements to you for the amount you question, including interest charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are

investigating, but you are still obligated to pay the parts of your statement that are not

If we find that we made a mistake on your statement, you will not have to pay any interest charges related to any questioned amount. If we didn't make a mistake, you

may have to pay interest charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you still refuse to pay, we must tell anyone that we report you to that you have a question about your statement. And we must tell you the name of anyone we reported you to. We must tell anyone that we report you to that the matter has been

If we don't follow these rules, we can't collect the first \$50 of the questioned amount,

the amount you owe and the date that it is due.

settled between us when it finally is.

even if your statement was correct.

TC

					PERIOD ENDING				
DRAFT NUMBER	AMOUNT	DRAFT NUMBER	AMOUNT						
					1.	LISTED ON THIS DRA	AFT STA	RAFT REGISTER ANY C TEMENT WHICH YOU H. M YOUR BALANCE, ALSO	AVE NO
	1 1 1		 		2.	ENTER DRAFT BALANCE SHOWN ON THIS STATEMENT HERE		\$	
					3.		+	\$	
	1				MADE LATER TH THE ENDING DA OF THIS STATEME	ENTER DEPOSITS MADE LATER THAN THE ENDING DATE OF THIS STATEMENT	AN +	\$	
							+	\$	i I I
						(2 PI	DTAL LUS 3)	\$	
	I I I		 		4. O	IN YOUR DRAFT REGISTER CHECK OFF ALL DRAFTS PAID AND IN AREA PROVIDED AT LEFT LIST NUMBERS & AMOUNTS OF ALL UNPAID DRAFTS			; ! !
					5.	SUBTRACT TOTAL DRAFTS OUTSTANDING {		\$	1
		TOTAL ⇒	i		6.	THIS AMOUNT SHOULD EQUAL YOUR DRAFT REGISTER BALANCE		\$	

IF YOU DO NOT BALANCE

VERIFY ADDITIONS AND SUBTRACTIONS—ABOVE AND IN YOUR DRAFT REGISTER COMPARE THE DOLLAR AMOUNTS OF DRAFTS LISTED ON THIS STATEMENT. WITH THE DRAFT AMOUNTS LISTED IN YOUR DRAFT REGISTER COMPARE THE DOLLAR AMOUNTS OF DEPOSITS LISTED ON THIS STATEMENT WITH THE DEPOSIT AMOUNTS RECORDED IN YOUR DRAFT REGISTER.

HOW TO COMPUTE YOUR INTEREST CHARGE

Each loan marked with an * or ** is open end credit. The balances of such loan accounts at the beginning of the statement period, after each new loan advance (if any), after each payment or credit (if any), and at the end of the statement period are shown in the column "Balance." Each such balance figure is determined by adding to the last prior balance of a loan account the amount of a new advance on that account, or by deducting from such last prior balance the part of a loan payment or credit on that account which is allocated to reduction of principal. The INTEREST CHARGES shown on the statement accrued from the date of the last payment and are computed by multiplying the daily periodic rate in effect, and are deducted directly from each payment. The daily periodic rate was and the annual percentage rate for loan accounts marked with ** are a variable rate which may change.

YOUR BILLING RIGHTS - KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and our responsibilities under the Fair Credit billing Act.

NOTIFY US IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR STATEMENT. If you think your statement is wrong or if you need more information about a transaction on your statement, write us on a separate sheet at the address listed on your statement. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter give us the following information:

- Your name and account number
 The dollar amount of the suspected error
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not

If you have authorized us to pay your CREDIT CARD Account automatically from your $\,$ share account, draft account, or through payroll deduction, you can stop the payment on any amount you think is wrong. To stop the payment your letter must reach us three business days before the automatic payment is scheduled to occur.

YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN NOTICE

We must acknowledge your letter within 30 days, unless we have corrected the error by then

SPECIAL RULE FOR CREDIT CARDS

If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. There are two limitations on this right: (a) You must have made the purchase in your home state, or, if not, within your home state within 100 miles of your current mailing address, and (b) The purchase price must have been more than \$50. These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.

BLACKHAWK COMMUNITY CREDIT UNION ERROR RESOLUTION NOTICE

In Case of Errors or Questions About Your Electronic Transfers Telephone us at (800) 779-5555 OR (608) 755-6065 or write us at P.O. Box 5366, Janesville, WI 53547-5366 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

(3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation

*If you give notice of an error that involves an unauthorized Visa transaction, other than cash disbursement at an ATM, we will credit your account within 5 business days unless we determine that the circumstances or your account history warrant a delay.

